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A SMALL SINGAPORE SME'S FORAY INTO AMERICAN MEDICAL PLATFORM

Cementing Singapore's pole position as Asian Health Hub,
but this time using Singapore's physical location to connect Asian patients to global hospitals

SINGAPORE, 8 December 2019 – In a move that will help to enhance Singapore's status as an Asian Healthcare Hub, a Singapore's SME known as Ace Medical Group has forged a partnership with MediGuide International to work on two programmes namely Second Medical Opinion (SMO) and TeleHealth Consultations with top US and Asian medical hospitals like Harvard Medical School teaching hospitals, University of Pittsburgh Medical Center, Boston Children's Hospital, Fox Chase Cancer Center, Cedars-Sinai Medical Center, Bejing Cancer Hospital, Seoul National University Hospital etc.

Such programmes will allow doctors from Singapore and global hospitals to co-learn, co-share and co-operate on the best possible medical solutions, and also to facilitate Singapore as the platform for healthcare tourism where Asian patients are keen to seek medical advice from global top research hospitals.

When a patient is facing a serious illness, the feeling is nothing short of overwhelming. Being diagnosed with a serious medical condition can be a life-altering situation, especially when one has doubts about the diagnosis.

Human live in an age of unprecedented global research with major advances in medical diagnosis and treatments. Facing a threatening illness, patients want to have access to as much information as possible, from the best medical service provider across the world, to help guide patients as they make critical decisions about theirs and their love one's health.

Ace Medical Group wanted to bring about a programme that will provide patients with comprehensive information and advice to help them make critical decisions about their health. It is about having the patients' diagnosis evaluated soundly and perhaps even more importantly, their treatment plans evaluated by top hospitals that are at the cutting edge of the medical science across the globe.

All evaluations are conducted not just by one specialist but a team of expert multi-disciplinary physicians who practice at world-leading medical centres. The centres are selected based on their renown medical research advancements, cutting-edge treatments and the overall quality of their clinical outcomes.

The SMO programme is done in remote thus patients are not limited by distance, time difference or travel capacity. Having a second medical opinion will work in tandem with the patient's doctors to ensure that the patient's diagnosis is correct and that the patient will receive the best treatment plan possible.

Patients usually get a second opinion for peace of mind, either to confirm a diagnosis or to get further information and advice. Such second medical opinion programme is aimed to supplement the medical advice the patients would have received from their healthcare professionals. It is designed to work together with the patients' doctors, not against them, to ensure patients are able to make more informed decisions and pursue the best course of action.

Using an in-house telehealth system that is plugged to a network of world-leading US medical practitioners, local and overseas patients keen to receive expert medical advice can now do it via Singapore. This is an Artificial Intelligence (AI)-based software platform, with the capability of supporting specialty and chronic disease management.

The partnership between Ace Medical Group and MediGuide International will create a broader telemedicine access to specialty medical professionals globally, this is an AI-powered software with a network of the world's most outstanding specialty physicians to deliver expert telemedicine services in virtually any field of medicine, clinical care or diagnostics.

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